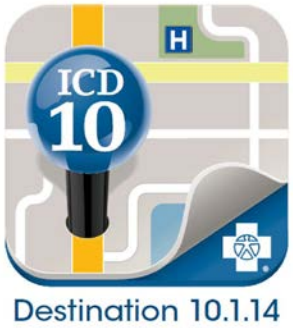
What's Up Wednesday

Together Let's Get ICD-10 Ready

Date: January 15, 2014
Time: 2pm – 3pm
Phone Number: 1-800-882-3610
Pass Code: 5411307

Presented by the Pennsylvania Blues Plans



Independence
BlueCross Northeastern Pennsylvania
HIGHMARK
Capital BLUE

What's Up Wednesday and ICD-10

- **Increase** collaboration, communication, education and coordination between hospitals, physicians, payers and vendors.
- **Expand** understanding of the current state of ICD-10, recent regulatory decisions and industry perspectives.
- **Raise** awareness and understanding of the unique challenges that ICD-10 brings to the entire health care industry including hospitals, physicians, payers and vendors.
- **Provide** tools, techniques, best practices, and helpful hints that can be used to support ICD-10 implementation.

Please remember that during the call all attendees are on mute except for any guest speakers and all panelists. If you have a question, please e-mail it to ICD10ProviderCommunication@capbluecross.com so we can address it during the call.

Today's Agenda

- CMS Presentation Summary
- Testing
- Testing Timelines
  - Capital
  - IBC
  - NEPA
  - Highmark
- Thoughts and Questions

Who is Speaking Today?

- Deb Cotter
  - Director, Strategic Programs – Highmark Blue Shield
- Kathleen Grabowski
  - Program Manager, ICD-10 Implementation – Capital Blue Cross
- Kevin Quaglia
  - Senior Manager, Provider Service – BCNEPA
- Tim Wadsworth
  - Director, CPN Provider Communications – IBC

CMS Public Comments

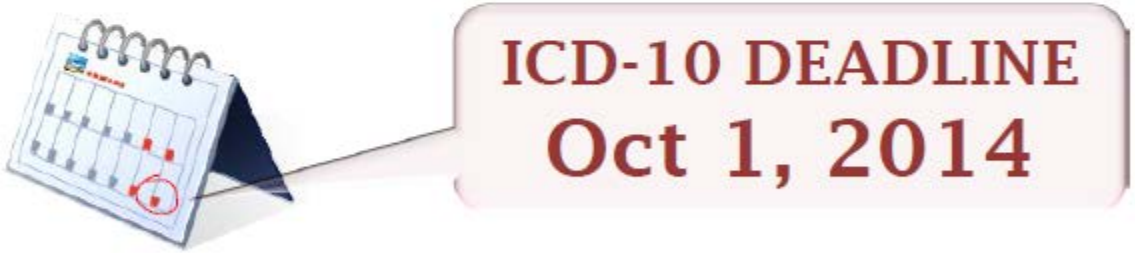
WEDI

(Workgroup Electronic Data Interchange)

01/09/2014

ICD-10 Compliance Date

The compliance deadline for ICD-10-CM and PCS is **October 1, 2014**



ICD-10 Implementation Update

Planning & Analysis	Design & Development	Internal Testing

CMS Implementation

- ✓ On track for October 1, 2014
- ✓ Bi-weekly Executive Steering Committee Meetings
- ✓ Weekly Risk Mitigation Meetings
- ✓ Monthly Dashboard Status

States

- ✓ Quarterly Assessments for the State Medicaid Agencies
- ✓ Ongoing State Medicaid Agency technical assistance and training

Industry

- ✓ April National Medicare FFS Provider Call- Reached **12,500** providers
- ✓ August National Medicare FFS Provider Call- Reached **27,000** providers
- ✓ Continuing online training for industry – Reaching **16,000** per quarter
- ✓ Website- Reached **98,000** in September, a **20,000** increase since July
- ✓ Listserv – Reaching **130,000** people
- ✓ Free technical assistance and training with small provider groups, rural health providers, and safety net organizations **64 trainings since July**
- ✓ **NEW** – Online Training Module Series (2 New Training Videos)
- ✓ **NEW** – Online ICD-10 Guide
- ✓ **Coming Soon-** Small Provider Action Plan

I78 Other rheumatic tricuspid valve diseases
I79 Rheumatic tricuspid valve disease, unspecified
J60 Rheumatic disorders of both mitral and aortic valves
J61 Rheumatic disorders of both mitral and tricuspid valve…
J62 Rheumatic disorders of both aortic and tricuspid valves
J63 Combined rheumatic disorders of mitral, aortic and tricuspid valves

I06A Other rheumatic aortic valve diseases
I069 Rheumatic aortic valve disease, unspecified
I070 Rheumatic tricuspid stenosis
I071 Rheumatic tricuspid insufficiency
I072 Rheumatic tricuspid stenosis and insufficiency
I078 Other rheumatic tricuspid valve diseases
I079 Rheumatic tricuspid valve disease, unspecified

CMS ICD-10
Official CMS Industry Resources for the ICD-10 Transition
www.cms.gov/ICD10

Provider Support
ICD-10 Implementation

Provider Implementation Touch Points

Systems — Software & System Changes

- ✓ Upgrading and remediating systems as needed
  - Alternative ways to submit your ICD-10 claims
- ✓ 4010 Providers
- ✓ Ensuring provider systems are ready

People — Educating and Training Staff

- ✓ Coder, Anatomy and Physiology, and Implementation Training
  - Exploring Coding Exercises and Scenarios
  - Use of third-party or outsourced coders
- ✓ Understanding the Code (ICD-10 coding scenarios)
- ✓ Staff Training
- ✓ Planning/Preparation

Process — Operational Implementation

- ✓ Billing
  - ICD-9 vs. ICD-10
  - 4010 vs. 5010 / Clearinghouses
  - Non-covered entities
- ✓ Natively Coding
- ✓ Clinical Documentation
- ✓ Workflow Process
- ✓ Updated Forms

Clinical Documentation

It's all about good patient care…

1. Complete *observation* of all objective and subjective facts relevant to the patient condition
2. *Documentation* of all of the key medical concepts relevant to patient care currently and in the future
3. *Coding* that includes all of the key medical concepts supported by the coding standard and guidelines

CMS ICD-10

Resources
ICD-10 Implementation

CMS ICD-10 Website

Latest News

Email Updates

Provider Resources

Payer Resources

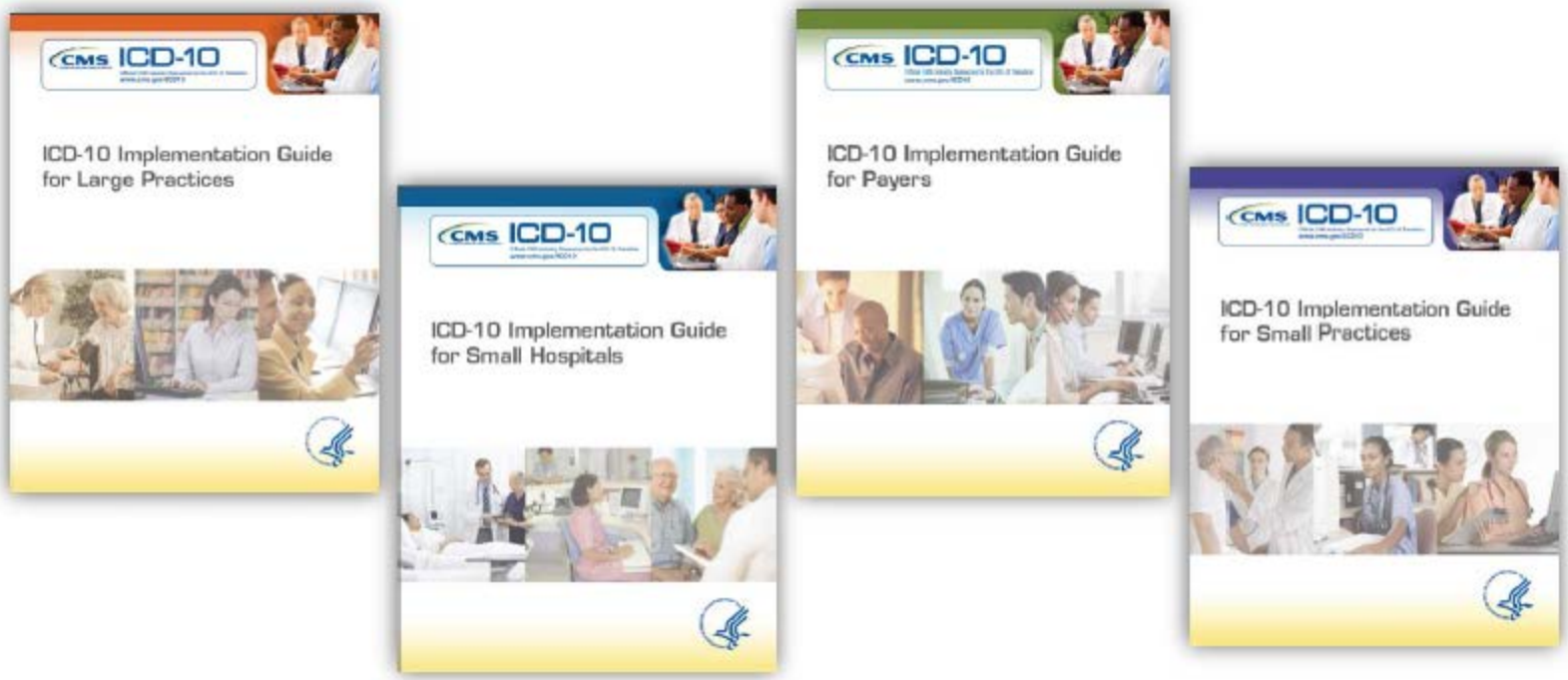
Vendor Resources

GEMS

ICD-9 Coordination and Maintenance Committee

www.cms.gov/icd10

Implementation Guides



CMS ICD-10 Fact Sheets

CMS Industry Tools and Information

CMS Industry Resources

- **Now** - 2014 General Equivalence Mappings are available for public use
- **Now** - The ICD-10 test grouper currently is available for ICD-10 development purposes
- **Now** - ICD-10 Reimbursement Mappings are available
- **Now** - National Coverage Determinations
- **April 2014*** - Local Coverage Determinations available to industry
- **July 2014*** - Home Health Groupers, Inpatient Rehab (Case Mix Groupers), Resource Utilization Groups
- **August/September 2014*** - ICD-10 grouper will be available

* Target dates

ICD-10 Resources

ICD-10 Website

- http://www.cms.gov/Medicare/Coding/ICD10/index.html

Implementation Guides

- https://implementicd10.noblis.org

Mapping (GEMs)

- **GEMs Crosswalk documents**
  - http://cms.hhs.gov/Medicare/Coding/ICD10/2014-ICD-10-CM-and-GEMs.html
- **GEMs 2014 General Equivalence Mappings** (Technical Document (zip file)
  - http://cms.hhs.gov/Medicare/Coding/ICD10/2014-ICD-10-PCS.html

CMS ICD-10

ICD-10 Resources

Medicare Learning Network Articles

- http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNGenInfo/index.html?redirect=/mlngeninfo

ICD-10 National Provider Calls

- http://www.cms.gov/Medicare/Coding/ICD10/CMS-Sponsored-ICD-10-Teleconferences.html

National Coverage Determinations (NCDs)

- http://www.cms.gov/medicare-coverage-database/overview-and-quick-search.aspx

Medicare Testing Week

- http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/MM8465.pdf.

CMS ICD-10

ICD-10 Resources

Medicare Reimbursement Mappings

- 2014 Reimbursement Mappings – Diagnosis Codes and Guides
  http://cms.hhs.gov/Medicare/Coding/ICD10/2014-ICD-10-CM-and-GEMs.html
- 2014 Reimbursement Mappings – Procedure Codes and Guides
  http://cms.hhs.gov/Medicare/Coding/ICD10/2014-ICD-10-PCS.html
- Links to ordering the ICD-10 Pilot Version 31.0 Mainframe and PC version of the ICD-10 MS-DRGs and Medicare Code Editor (FY 2014 version) from NTIS have been placed on the CMS website under the Related Links section at http://cms.hhs.gov/Medicare/Coding/ICD10/ICD-10-MS-DRG-Conversion-Project.html
- http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNGenInfo/index.html?redirect=/mlngeninfo

Medicare Claims Processing Guidance for ICD-10

- http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/downloads/MM7492.pdf

PA Blues Plans and ICD-10 Testing

The Pa Blues Plans have identified a few key areas

- Physician offices have their own unique testing needs
- Hospitals are focused on technical testing
- Training is being slated at the same time as testing

Current Priorities

- Provider and Facility Testing
- Collaboration with statewide trade associations

Capital Blue Cross

Testing Timeline

Capital Blue Cross Testing Timeline

Q4 2013 – Phase 1

- Professional Academic Coding Exercise
  - Posted to CBC website
  - Opened to anyone that wished to complete
  - Phase Closed out on 12/31/2013
  - Analysis is underway with results to be posted at the end of January 2014
- Internal Testing

Capital Blue Cross Testing Timeline

Q1 2014 – Phase 2

- Internal Testing Continues
- External Testing- Front End Edits
  - Designed to pass ICD-10 claims through the front end of the claim process (stopping the claims prior to completing the testing process)
  - Purpose – to ensure that medical claims are actually structured correctly based off of the discussed/agreed upon scenarios with testing partners
- End to End testing

Capital Blue Cross Testing Timeline

Q2 2014 – Phase 3

- Internal Testing – continued as needed
- End to End Testing

Q3 2014 – Q4 2014

- CBC will continue any and all testing efforts to insure our partners are prepared for the implementation date of 10/14/2014

BCNEPA

Testing Timeline

BCNEPA Testing Timeline

Q4 2013

- Implement New 1500 Form
- Internal testing of core and supporting systems continues

BCNEPA Testing Timeline

Q1 2014

- Receipt of Testing Vendor - SOW
- Install Testing Software
- Internal Testing
  - Wrap up core and supporting system testing
  - Migrate internal testing efforts focused neutrality testing
- Finalize testing vendor and timeline
- Develop testing schedule for clearinghouses and direct connections based on testing readiness survey results
- Finalize plans for provider testing

BCNEPA Testing Timeline

Q2 2014

- Begin testing with Clearinghouses and Direct Connections
- Begin testing with Vendors
- Begin testing with Providers

Q3 2014

- Continue testing with Vendors and providers

IBC

Testing Timeline

IBC Testing Timeline

Q4 2013

- Complete claims application development
- Begin claims applications internal functional testing

IBC Testing Timeline

Q1 2014

- Complete clinical application development
- Complete claims applications internal functional testing
- Begin claims & clinical application internal user acceptance testing
- Begin external provider functional testing

IBC Testing Timeline

Q2 2014

- Begin clinical applications internal functional testing
- Complete claims applications internal user acceptance testing
- Complete clinical applications internal functional testing
- Begin claims & clinical applications phased production deployments
- Begin end-to-end provider testing

Q3 2014

- Complete end-to-end provider testing

Highmark

Testing Timeline

Highmark Testing Timeline

Q4 2013

- Complete internal functional testing (iterative testing in progress since 2010)
- Transition a dedicated environment to the ICD-10 program management office
- Finalize testing strategy (People, Process, Technology)
- Monitor specific vendor readiness

Highmark Testing Timeline

Q1 2014

- Publish testing strategy externally and secure external partner commitment
- Begin testing activity with external partners
- Initiate all Neutrality Dimension activity
- Monitor specific vendor readiness

Highmark Testing Timeline

Q2 & Q3 2014

- Complete collaborative clinical coding testing as well as end-to-end testing with external partners
- Continue all Neutrality Dimension activity
- Monitor specific vendor readiness

Next What's Up Wednesday Call

- **Next What's Up Wednesday Call:**
  - scheduled for February 19, 2014 2:00pm – 3:00pm

- Visit a PA Blue's Plan website for more information:
  - Blue Cross Northeastern PA
    https://www.bcnepa.com/Privacy/ICD-10.aspx
  - Independence Blue Cross
    http://www.ibx.com/providers/claims_and_billing/icd-10.html
  - Highmark Blue Shield
    https://prc.highmark.com/rscprc/hbs/pub?document=https%3A//www.highmarkblueshield.com/health/documents/prof-pub/icd10-library.html
  - Capital Blue Cross
    https://www.capbluecross.com/wps/wcm/connect/CBC-Public/CBC/ForHealthProfessionals/ICD-10/ICD-10Home

Questions

If You Have A Question

If you have a question, please e-mail it to ICD10ProviderCommunication@capbluecross.com so we can address it during the call.

We would like to hear from you so please send your feedback to

- Capital BlueCross: ICD10PC@CapBlueCross.com
- Highmark: ICD-10Inquiries@highmark.com
- Independence BlueCross: icd10@ibx.com
- BCNEPA: ICD10Inquiries@bcnepa.com

Thank You For Joining Us