

**Capital BlueCross**  
**FREESTANDING OUTPATIENT RADIATION CENTER SURVEY**

Provider Name: \_\_\_\_\_  
 CBC #: \_\_\_\_\_ Medicare #: \_\_\_\_\_ Medicaid #: \_\_\_\_\_  
 Accrediting Organization: \_\_\_\_\_ Date of most recent accrediting survey: \_\_\_\_\_  
 Person completing survey: \_\_\_\_\_ Phone: \_\_\_\_\_ Date: \_\_\_\_\_  
 Contact person (if different than above): \_\_\_\_\_ Phone: \_\_\_\_\_

**Directions: Please complete each line with appropriate information.**  
**Where applicable please indicate with a check mark (□).**

**ADMINISTRATION**

Days & Hours of operation: \_\_\_\_\_  
 Handicap access  Yes  No  
 Written compliance program  Yes  No  
 Compliance program officer  Yes  No  
 Internal compliance audits  Yes  No  
 Review of the Medicare/Medicaid sanction report  Yes  No  
 Frequency of review: \_\_\_\_\_  
 Written policy on patient confidentiality  Yes  No  
 Written policy on medical record confidentiality  Yes  No  
 Written policy for release of medical records  Yes  No  
 Written policy for maintenance/retention of medical records  Yes  No  
 Written patient medical emergency plan  Yes  No  
 Emergency medical equipment/supplies available  Yes  No  
 Written policy for checking emergency medical equipment/supplies  Yes  No  
 Includes frequency of checks  Yes  No  
 Written policy for transfer to acute care  Yes  No  
 Written transfer agreement with acute care  Yes  No  
 If **yes**, list facilities: \_\_\_\_\_

Written agreement with an emergency transport service  Yes  No  
 Reliance on 911 system  Yes  No

**QUALITY MANAGEMENT**

**Quality Activities**  
 Performance Improvement Program  Yes  No  
 Performance Improvement Program includes utilization review  Yes  No

Development of improvement activities based on  
 Identified issues  Yes  No  
 Performance Improvement Committee  Yes  No  
 Frequency of meetings: \_\_\_\_\_  
 List two Current Quality Studies:  
 1. \_\_\_\_\_  
 2. \_\_\_\_\_

Written infection control policies  Yes  No  
**Physician Satisfaction**  
 Physician Satisfaction Surveys utilized  Yes  No  
 Results forwarded to PI Committee  Yes  No

**Patient Satisfaction**  
 Patient Satisfaction Surveys utilized  Yes  No  
 Annual return rate for surveys: \_\_\_\_\_ %  
 Issues identified:  
 1. \_\_\_\_\_  
 2. \_\_\_\_\_

Results forwarded to PI committee  Yes  No  
 Written patient/family complaint process  Yes  No

**Clinical Management**  
 Written policy on addressing advance directives  Yes  No

**Patient Education**  
 Patient/family education  Yes  No  
 Documented in clinical record  Yes  No  
 Services available for hearing impaired  Yes  No  
 Services available for speech impaired  Yes  No  
 Services available for visually impaired  Yes  No  
 Bilingual services  Yes  No  
 Bilingual patient education materials  Yes  No  
 Languages offered: \_\_\_\_\_

**Data Collection**  
 Complications  Yes  No  
 Incident Reports  Yes  No  
 Radiation burns  Yes  No  
 Transfers to inpatient facility  Yes  No  
 List other data: \_\_\_\_\_

Provider Name: \_\_\_\_\_

**CLINICAL STAFF**

Written policy for clinical competency evaluation  Yes  No

Evaluated during probationary period  Yes  No

Evaluated annually  Yes  No

Written policy for verification of all of the following for all clinical staff:

- Certification  Yes  No
- Education  Yes  No
- License  Yes  No

Number of mandatory inservices staff is required to attend annually: \_\_\_\_\_

Written policy for routine testing of employees for infectious diseases  Yes  No

Written policy for credentialing of Physicians  Yes  No

Written policy for recredentialing of:

- Physicians  Yes  No
- Clinical Staff  Yes  No
- Frequency: \_\_\_\_\_

**Medical Staff**

Medical Director  Yes  No  
Specialty: \_\_\_\_\_

Board Certified  Yes  No

Number of Radiologists on staff: \_\_\_\_\_

Number of Board Certified Radiologists: \_\_\_\_\_

Oncologist  Yes  No

Pulmonologist  Yes  No

Radiation Physicist  Yes  No

Other  Yes  No

If **yes**, please list: \_\_\_\_\_

If physician(s) not board certified, competency established through the facility's credentialing process  Yes  No

**Other Staff**

\_\_\_\_\_ Number of Registered Nurses

\_\_\_\_\_ Number of RNs with oncology/radiation experience

\_\_\_\_\_ Number of Certified Radiation Therapists

\_\_\_\_\_ Number of Radiation Therapists

Written policy defining staff requiring CPR certification  Yes  No

\_\_\_\_\_ % Clinical staff CPR certified

**SERVICES**

Brachytherapy  Yes  No

Laboratory  Yes  No

Respiratory  Yes  No

Social Service  Yes  No

All equipment models FDA approved  Yes  No

List types of radiation therapies available: \_\_\_\_\_

**FACILITIES & EQUIPMENT**

Bioengineering specialist  Yes  No

If no, person responsible for maintenance of biomedical equipment  Yes  No

Written preventive maintenance plan  Yes  No

Written record of equipment maintenance  Yes  No

Written plan for equipment failure  Yes  No

Written emergency preparedness plan  Yes  No

Plan includes:

- Fire  Yes  No
- Loss of Utilities  Yes  No
- Inclement Weather  Yes  No

Written policy for fire & disaster drills  Yes  No

Results of drills documented  Yes  No

Written policy for handling biohazardous materials  Yes  No

Written policy for handling radioactive materials  Yes  No

***As a reminder, please be sure to include:***

- ***Facility Information Sheet***
- ***Name sheet for branch offices***
- ***Affiliate or owned services***

**COMMENTS**

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Provider Name: \_\_\_\_\_

**HEALTHCARE FACILITY  
INFORMATION FORM**

Provider Name: \_\_\_\_\_

Parent: \_\_\_\_\_

Affiliation: \_\_\_\_\_

Affiliation: \_\_\_\_\_

Number of Years in business: \_\_\_\_\_

**Type of Control**

- Voluntary Nonprofit**
- Proprietary** (Identify all individuals, members of partnership, major stockholders, etc. If 'Other' explain.)
  - Individual \_\_\_\_\_
  - Partnership \_\_\_\_\_
  - Corporation \_\_\_\_\_
  - Other \_\_\_\_\_
- Government**
  - Federal
  - State
  - County
  - Other, explain: \_\_\_\_\_

**Additional Information Requested**

Has the facility, any corporate officer, employee or any agent acting on behalf of the facility been involved in or convicted of healthcare fraud or abuse in the last five (5) years?

- Yes, explain: \_\_\_\_\_
- No

Have you or any of your affiliates, entered into a corporate integrity agreement with any state or federal agency?

- Yes
- No

If yes, provide a copy to Capital Blue Cross

**Provide copies of the following:**

- State Licensure certificate(s)
- List of Board of Directors
- Most recent accreditation letter
- Most recent DOH Report
- Evidence of current malpractice insurance
- Current organizational chart

**COMMENTS:** \_\_\_\_\_  
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\_\_\_\_\_

Provider Name: \_\_\_\_\_

*Please complete the following based upon corporate ownership of off-site business initiatives and indicate specific services performed at the office site.*

**Branch Offices**

Name: \_\_\_\_\_  
Services Provided: \_\_\_\_\_  
Billing Site Only  Yes  No  
Date of Acquisition or Establishment: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Contact Person: \_\_\_\_\_  
Counties Served: \_\_\_\_\_

Name: \_\_\_\_\_  
Services Provided: \_\_\_\_\_  
Billing Site Only  Yes  No  
Date of Acquisition or Establishment: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Contact Person: \_\_\_\_\_  
Counties Served: \_\_\_\_\_

Name: \_\_\_\_\_  
Services Provided: \_\_\_\_\_  
Billing Site Only  Yes  No  
Date of Acquisition or Establishment: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Contact Person: \_\_\_\_\_  
Counties Served: \_\_\_\_\_

Name: \_\_\_\_\_  
Services Provided: \_\_\_\_\_  
Billing Site Only  Yes  No  
Date of Acquisition or Establishment: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Contact Person: \_\_\_\_\_  
Counties Served: \_\_\_\_\_

Name: \_\_\_\_\_  
Services Provided: \_\_\_\_\_  
Billing Site Only  Yes  No  
Date of Acquisition or Establishment: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Contact Person: \_\_\_\_\_  
Counties Served: \_\_\_\_\_

Name: \_\_\_\_\_  
Services Provided: \_\_\_\_\_  
Billing Site Only  Yes  No  
Date of Acquisition or Establishment: \_\_\_\_\_  
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City: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Contact Person: \_\_\_\_\_  
Counties Served: \_\_\_\_\_

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Services Provided: \_\_\_\_\_  
Billing Site Only  Yes  No  
Date of Acquisition or Establishment: \_\_\_\_\_  
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City: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Contact Person: \_\_\_\_\_  
Counties Served: \_\_\_\_\_

Name: \_\_\_\_\_  
Services Provided: \_\_\_\_\_  
Billing Site Only  Yes  No  
Date of Acquisition or Establishment: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Contact Person: \_\_\_\_\_  
Counties Served: \_\_\_\_\_

Please indicate the counties within your service area. If services are limited to only a portion of the county, please identify.

Provider Name:

- Adams
- Berks
- Centre
- Columbia
- Cumberland
- Dauphin
- Franklin
- Fulton
- Juniata
- Lancaster
- Lebanon
- Lehigh
- Mifflin
- Montour
- Northampton
- Northumberland
- Perry
- Schuylkill
- Snyder
- Union
- York
  
- Other