

SOCIAL DETERMINANTS OF HEALTH

TRAINING RESOURCE

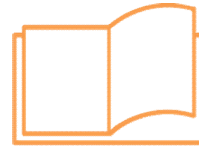
What Are Social Determinants of Health?

- The social and economic elements that influence an individual's health.
 - Some examples include:
 - Access to:
 - Food
 - Transportation
 - Education
 - Public safety
 - Social/family support
 - Culture
 - Language barriers



What Impact Do Social Determinants Have?

- When our members experience obstacles to receiving healthcare, such as lacking transportation to see a provider, the inability to access healthy foods, or difficulty communicating, poor mental and physical health is often the result.



How Can Providers Help?

- The American Medical Association's ICD-10 codes contain a subset of Z codes related to social circumstances.
- Capital Blue Cross is asking providers to **submit social needs codes on claims**.
- Examples of appropriate coding include:

Z55.0	ILLITERACY AND LOW-LEVEL LITERACY
Z56.1	CHANGE OF JOB
Z56.6	OTHER PHYSICAL AND MENTAL STRAIN RELATED TO WORK
Z57.39	OCCUPATIONAL EXPOSURE TO OTHER AIR CONTAMINANTS
Z59.0	HOMELESSNESS
Z59.1	INADEQUATE HOUSING
Z59.5	EXTREME POVERTY

Z59.6	LOW INCOME
Z59.7	INSUFFICIENT SOCIAL INSURANCE AND WELFARE SUPPORT
Z60.0	PROBLEMS OF ADJUSTMENT TO LIFE-CYCLE TRANSITIONS
Z60.2	PROBLEMS RELATED TO LIVING ALONE
Z60.9	PROBLEM RELATED TO SOCIAL ENVIRONMENT, UNSPECIFIED
Z63.0	PROBLEMS IN RELATIONSHIP WITH SPOUSE OR PARTNER
Z63.1	PROBLEMS IN RELATIONSHIP WITH IN-LAWS
Z63.32	OTHER ABSENCE OF FAMILY MEMBER
Z63.4	DISAPPEARANCE AND DEATH OF FAMILY MEMBER
Z63.5	DISRUPTION OF FAMILY BY SEPARATION AND DIVORCE
Z65.1	IMPRISONMENT AND OTHER INCARCERATION
Z65.2	PROBLEMS RELATED TO RELEASE FROM PRISON
Z65.3	PROBLEMS RELATED TO OTHER LEGAL CIRCUMSTANCES
Z65.4	VICTIM OF CRIME AND TERRORISM

How Will Submitting These Codes Help Capital Blue Cross Members?

- These codes help Capital Blue Cross to:



- Identify population health trends



- Create and model community partnerships



- Develop strategies that help improve our members' quality of life



How Do I Code?

- Facility Providers
 - ICD-10 Diagnosis codes are reported in Field Locator 67 A
 - through Q of the NUBC (National Uniform Billing Committee) UB04 form or in the 2300 Loop, HI segment of the HIPAA Health Care Claim Institutional electronic claim filing format
- Professional Providers
 - ICD-10 Diagnosis codes are reported in Field locator 21 of the NUCC (National Uniform Claim Committee) 1500 claim form or in the 2300 Loop, HI segment of the HIPAA Health Care Claim Professional electronic claim filing format



Resources

- SDoH Quick Reference Guide located in the Provider Library of Availity → Education and Manual → Quick Reference Guides Contact your Provider
- Capital Blue Cross Administrative Bulletin: July 2020 located in the Provider Library of Availity → News & Announcements
- For additional information on SDoH, contact:
 - Provider Engagement Consultant
 - Provider Service team at 866.688.2242



Thank You